



CUSTOMER CARE QUESTIONNAIRE

Upon receiving your completed questionnaire,
CITC will send you a \$25.00 coupon towards your next order!

Company Name: _____
 Name: _____ Phone: _____
 Email: _____ Website: _____

Sales staff: _____

How many catalogs would you like? _____
 How many would you like on a monthly basis? _____

- 1) Do you currently sell and/or rent special effects equipment? _____
- 2) From which field are the majority of your customers? (theater, events, schools, etc.)

- 3) What time of year is your busiest season? _____
- 4) What time of year is your slowest season? _____
- 5) Which brands/models (such as CITC / FogMax, High End/ F100) of special effects equipment do you currently stock?

<u>Category</u>	<u>Brands and Models</u>
Fog machine	
Low ground fog machines	
Haze machines	
Haze in a can	
Misting systems	
Bubble machines	
Snow machines	
Foam machines	
Wind machines	
Confetti launchers	

6) What CITC special effects equipment do you have in your rental inventory?

Fog machines	
Low ground fog machines	
Haze machines	
Bubble machines	
Snow machines	
Confetti launchers	
Wind machines	

7) Are you interested in our new Starhazer III water-haze machine? _____

8) Is there any of CITC's equipment that you would like to see improved and how?

9) Which of CITC's machines are you interested in getting more information on?

10) CITC has a 3-Day Demo Program, where we send you a brand new machine to either test out or demo for a potential customer. You are only responsible for paying for the freight and fluids. What equipment would you like to demo?

11) Is there any equipment that you would like CITC to consider creating?

Congratulations, you have finished filling out CITC's Customer Care Questionnaire! Your \$25.00 coupon will be sent to you within 2 weeks of receiving your completed questionnaire.

Fax to (425)776-5129, e-mail to info@citcfx.com, or send to CITC 2100 196th St. SW #138, Lynnwood WA 98036.

